



REFUND & RETURN POLICY

Upon receipt of your order, please inspect all cartons to verify the accuracy and condition of the shipment. Any discrepancies must be brought to Supplier's attention within ten (10) working days. After ten (10) days no refund will be issued. Missing or damaged packages should be reported to the carrier and signed for. If the (POD) proof of delivery does not indicate missing or damaged packages a refund will not be issued.

Return or exchange of product may be subject to a twenty-five percent (25%) restocking fee. All returns require Seller's prior Return Material Authorization (RMA). The return must clearly indicate the RMA number.

In the event of a conflict in language between King Research, Inc. Terms and Conditions of Sales and the Buyer's purchase order, King Research, Inc. Terms and Conditions of Sales shall govern.

This policy will be strictly enforced effective January 1, 2014.